

Safeguarding policy

Children and vulnerable adult's protection statement

We have a duty of care to safeguard all children around our working areas from harm. All children have the right to protection, and the needs of vulnerable adults and others who may be vulnerable will be taken into account. Our team will ensure all children using any of our equipment, or waiting to be served at one of our units are safe from harm.

A child is defined as a person under the age of 18 (The Children Act 1989).

Policy aims

The aim of the team's child protection is to promote good practice:

- Providing children and vulnerable adults with appropriate safety and protection whilst in the care of Lm entertainment and Massarella's ices.
- Allow all staff/volunteers to make informed and confident responses to specific child protection issues.

Promoting good practice

Child abuse, particular sexual abuse, can arouse strong emotions in those facing such a situation. It is important to understand these feelings and not allow them to interfere with your judgment about the appropriate action to take.

Abuse can occur within a variety of situations including the home, at school and hobbies environments. A teacher, official or tutor will have more communication with young children or vulnerable adults in which will be easier to notice any important links in identifying any cases where they need protection. Some people will try and do voluntary work in order to harm them. All suspicious cases of poor practice should be reported in following the guidelines in this document.

Good practice guidelines

Everyone should be encouraged to demonstrate alarming behavior to protect themselves from false allegations. Below there are a couple of examples how to create a positive culture and climate.

Good practice means:

- Treating all young people and vulnerable adults equally with respect and dignity.
- Always working in an open environment avoiding private or UN observed situations and encouraging open communication.

The main forms of abuse are:

- Physical Abuse
This is violence, which causes pain or injury
- Sexual Abuse
This is unwanted sexual or touching behaviour without consent
- Psychological abuse
This is anything said or written which causes emotional distress or anxiety
- Neglect and acts of omission
This is the failure to provide care or attention to the point where a person's health or safety is affected
- Discriminatory Abuse
This is unfair treatment because of a person's race, gender, sexual choice, religion or disability
- Financial or Material Abuse
the theft or misuse of a person's property, money, possessions or benefits.

Safe guarding contact numbers

Social Care Direct is your first point of contact if you or someone you know need social care services in the Wakefield District. The service is available 24 hours 7 days a week. You can contact them on 0845 8503 503 or by clicking on the Contact Social Care Direct link below